



Shanti P.A.C.T.* Program

Housing Stabilization & Relocation Readiness Services

*Peer Advocate Care Team

*Professional, Accessible, Compassionate, Trusted

Get ready for the changes happening to Potrero Terrace and Annex

There are lots of things to keep straight!



You are not alone!

Your Shanti Care Navigator will help you understand what's what and get things in order.

Do you know what the construction schedule is for rebuild Potrero?

Do you have questions about the process?

- What will you and your family need to do to get ready?
- When will your building be demolished and where you will go?
 - Do you know what "phase" you are in?
 - **Phase 2 residents will need to move sooner: please call, and we will help you get everything in order!**
- What will happen to your pets?
- Will you be able to come back to a new unit?
- What will your housing options be over the next few years?
- Are you on the lease? What will happen to people living with you who are not on the lease?
- What if you are behind on your rent or owe a lot of back rent?

Have you heard rumors about the rebuild that are making you anxious?

Call to speak to a Shanti Care Navigator

(415) 828-8213

Mady Martin

Shanti care navigators believe that none of us gets by on our own. We recognize that you and your loved ones are the most important members of your team. We also consider all the organizations on Potrero Hill trusted partners, including Bay Area Legal Aid, CARE, the Potrero Hill Neighborhood House, Urban Services YMCA and Family Resource Center, the HOPE SF Wellness Center team, Healthy Generations Project, Young Community Developers, Potrero Hill Health Center, and Cross Cultural Family Services. **Together we rise!**



Chermael Burch
(415) 852-1525

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(415) 828-8213

Mariela Rivera (Spanish-English)
(415) 265-8784

Questions? Please call!

What Phase are you in?

If your building is in **PHASE 2** = you are in the first group of units to be demolished for the rebuild.

You and your household will be processed by SFHA for a new unit, according to your processing group and number.

A Shanti Care Navigator will reach out to you soon to help you get ready! We can provide:

- ✓ Information about/assistance with getting into “good standing.”
- ✓ Help preparing documents you will need for processing.
- ✓ Answers to questions about the rebuild and relocation process.
- ✓ Connections to resources you need to stay stably housed (see below).

What if you are in a later phase?

Until then, Shanti will be here! **Please contact us if you need Housing Stabilization Services**, including

- ✓ Emergency eviction prevention services.
- ✓ Requests for repairs or transfers for your health & safety.
- ✓ Referrals to legal support (Bay Area Legal Aid & others).
- ✓ Information about ‘good standing’ and preparing documents to be processed for a new unit.